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NEWS RELEASE

FOR IMMEDIATE RELEASE

April 1, 2006

TECHNOLOGY IS LEADING THE WAY IN 360 COMMUNICATION

Announcing an all new communication network for 360 exclusive partners

Technology is creating an opportunity for companies to enhance their communication and support they offer customers. They have the means to connect with customers, whether it's for a routine order or to help solve an important technical problem in the field. There is no excuse in today's day and age for busy signals and voicemail to be your main communication channel with customers.

360 Controls is announcing a fully integrated communication network offered solely to 360 exclusive partners. We are committed to developing a closer connection with our customers so that we can help you enhance your business as well as make communication channels more flexible and efficient than ever. The new communication network will make it easier for customers to access valuable technical support at all hours of the day, enhance the product support that you are getting, and make it easier for field technicians to connect with us no matter what the situation is. The new communication network will feature these improved channels:

- 1. Exclusive access to 360 Tech Support Professionals is now available 24 hours a day, 7 days a week, 365 days a year. Offered exclusively to 360 Certified Technicians.** This means no more waiting until the next morning to resolve a problem that you need specialized assistance in order to solve. By having our technical representatives available to you whenever you need their help, problems get solved when you need them solved. Isn't that the way it should be?
- 2. Faster connections through our new Toll-Free Number 1-888-360-3360.** This will allow easier dialling and toll-free connection for field technicians when they need it the most. Along with being available to them all hours of the day we want to be reachable through a fast and direct line to make the process easier for you. Let us take the hassle out of the tech support process.

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